



USD 487 Tech Bytes

Technology for Learning

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REPAIR ISSUES:

Having a problem with your laptop? Not working right? Keyboard issues? Programs not launching? Can't login to the network?

Please do not wait until it is too late! Notify the tech staff of problems as soon as possible. Some issues may be warranty and need to be addressed before the end of the warranty period. Some issues are simple fixes and can be addressed quickly and easily. **The important thing is to not ignore the small issue until it becomes a big issue.** Contact *Jon Utech* or *Terry Ryff* and ask for help!



WHERE TO START TROUBLESHOOTING....

One of the common problems showing up with student laptops is losing connection with the network and not being able to save files to the network space. It is important to understand what happens when moving from one class to another without shutting down the computer. Common practice is to simply close the lid on the computer and move to the next class. The computer starts much faster in the next class!

What actually happens when the lid is closed? The computer goes into hibernate mode, turning off the monitor, locking the hard drive to avoid damage and shutting down all processes possible to conserve battery. One of the process closed is the wireless network adapter (yes, the same one that allows you to have Internet and connect to the network drive). When the computer is opened, it wakes up the drive, turns on the monitor and turns back on the wireless antennae. In a few seconds you have connectivity to the Internet, but you will have lost your connection to the network drive!

A couple of solutions are possible.

1. Log off by clicking the start button and selecting "log off" When you log back on, the network connection is made and all is well. This does not require a restart of the computer. A good habit would be to log off of the network before closing the computer lid. This will make sure open files are saved!
2. Right click on the big red N in the lower right corner of your screen. Select the top command "Novell Login" and enter your information. This will establish your network connection and give you access to your workspace.



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Key Websites:

Herington Schools	http://www.heringtonschools.org
School Library	http://books.usd487.org
Safe Videos	http://ttc.usd487.org/safevideos
E-mail	http://mail.usd487.org
KanEd Desktop	http://kportal.learningstation.com

SAFE VIDEO...

If you are searching for videos for a class research project, one of the places you may find information is youtube.com. This site is blocked for students due to some of the inappropriate materials posted. There is a solution to this challenge. If a teacher want students to view or listen to a video, it is easy for them to post that video to "Safe Video" and allow access to all students.

Once the video is posted by the teacher, students can go to ttc.usd487.org/safevideos and play the video.

Fun Sites:

www.tenbyten.org

Click on the pictures to find out more about each event featured. Tenbyten shows the current events of today.

<http://birthday.yahoo.com/netrospective/>

The netrospective is an older site on yahoo. The pictures highlight significant events in the first 10 years of the Internet.